

ACS and DPHHS
Fall 2011 Schedule
Provider Information Training

WebEx Session Information	Description
Session 1 <u>ACS Billing Basics</u> September 12, 9 a.m.	Covers the basics of Medicaid billing from verifying eligibility to completing a claim form. Includes a step- by-step instructional walk-through of the CMS-1500 professional claim form and the UB-04 institutional claim form. The session also includes information on keeping the provider files current and an overview of 5010 and what to expect.
Session 2 <u>ACS Web Portal/CyberAccess</u> September 14, 9 a.m.	Demonstrates the resources available on the web portal and how to use them, including CyberAccess,
Session 3 <u>ACS Denials</u> September 26, 9 a.m.	Covers top billing denials for Montana Medicaid. Provides examples of claims, remittance advice and how to correct the denial and resubmit a clean claim.
Session 4 <u>ACS TPL/Medicare</u> September 28, 9 a.m.	Covers TPL and Medicare crossovers. Includes instruction on submitting secondary claims electronically and on paper and discussion on common denials.
Session 5 <u>SURS</u> September 29, 1:30 p.m.	The Surveillance and Utilization Review (SURS) Unit protects the integrity of Montana Medicaid from fraud and abuse. SURS reviews paid claims for Medicaid services to verify compliance with program policies and State and Federal laws. This session describes what SURS does and the types and general progression of audits. Also covers some current audit topics and types.
Session 6 <u>Medicaid Dental</u> September 30, 9 a.m.	Provides the most updated information with regard to Medicaid dental services. You'll learn about available resources to assist you with verifying patient eligibility, checking on limits, prior authorizations, and understanding claim denials. You'll also learn why the fee schedule changed, and why we pay the way we do.
Session 7 <u>Healthy Montana Kids (HMK)</u> October 4, 10 a.m.	HMK overview, Presumptive Eligibility update, and prospective payment update for FQHCs and RHCs.
Session 8 <u>Physician-Related Services</u> October 11, 1 p.m.	Provides an update on physician-related services with an emphasis on mid-level practitioners and podiatrists.
Session 9 <u>Adult Mental Health</u> October 18, 9 a.m.	Includes information on the Mental Health Services Plan, the 72-Hour Crisis Stabilization Program, submitting claims, and "claims forcing'."
Session 10 <u>Transportation</u> October 18, 10 a.m.	Provides the most updated information with regard to Medicaid transportation services: personal, commercial, specialized non-emergency and ambulance. You'll learn about available resources to assist you with verifying patient eligibility, checking on limits, prior authorizations and understanding claim denials.
Session 11 <u>Managed Care</u>	Provides an overview of the Passport, Team Care, Nurse First, and Health Improvement programs. Participants learn how these

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October 20, 10 a.m.	programs should be integrated into their practices, documentation of referrals, how clients are auto assigned to providers and how the programs work together to improve the health of Medicaid clients. There will be time after the presentations to ask questions, and contact information will be provided for any follow-up information needed.
Session 12 <u>Senior and Long-Term Care</u> October 25, 10 a.m.	The Medicaid Nursing Facility Services program pays for short-term and long-term nursing care for individuals eligible for Medicaid. This training discusses prior authorizations, nursing facility claim reviews, facility reporting requirements (i.e., monthly nursing home staffing report, hospital holds, THV requests, and nurse aide testing and training).
Session 13 <u>Therapies</u> October 26, 9 a.m.	Covers the details necessary for billing Montana Medicaid for physical therapy, occupational therapy and speech therapy. The session also includes requirements of having written orders, Passport authorization, documentation requirements, early periodic screening and diagnostic treatment (EPSDT) indicator and its purpose for limits to therapy and codes to use when claiming the services provided to Medicaid eligible clients. Other topics will include assistants and the levels of supervision, noncovered services and coverage of specific services. Note for new providers and billers: It would be beneficial for you to also attend a session provided by ACS specifically for new billers to learn about Medicaid and its general requirements.
Session 14 <u>Children's Mental Health</u> October 27, 9 a.m.	Provides an overview of all mental health programs administered through the Children's Mental Health Bureau (CMHB) which is mostly funded by Medicaid. In addition, the presentation includes the CMHB vision to provide leadership toward an integrated system of care for programs serving Montana families, youth and children.
Session 15 <u>Electronic Health Records</u> November 2, 1 p.m.	Provides details regarding the registration process for the Medicaid EHR Provider Incentive Program. The discussion focuses on the mechanics of the State Level Registry (SLR) and the information that providers must have available to complete the process. The SLR opens for provider registration on November 7, 2011.
Session 16 <u>Hospital Program</u> November 3, 2 p.m.	No description at this time.